

DENNIS WATER DISTRICT

Board of Water Commissioners

LEAK ABATEMENT POLICY

SECTION I: PURPOSE

This policy is intended to provide a basis for granting a one-time abatement to property owners who have experienced an exorbitant loss of water due to an unknown and unobserved underground leak. This policy will not apply to leaks in underground lawn irrigation systems.

SECTION II APPLICABILITY

The Board of Water Commissioners reserves the right to apply or deny the application of this policy to any account for any reason it deems appropriate.

The Board of Water Commissioners shall establish annually a water production rate to be used in calculating abatements under this policy.

In cases where the bill for lost water may be covered by a homeowner's or property and casualty insurance policy, the Board may require the owner to provide a statement from the insurance company denying the claim for the loss before granting an abatement in accordance with this policy.

SECTION III PROVISIONS

Property owners may apply for abatement if an ***underground*** leak has occurred after the meter, excluding lawn irrigation systems, under the following conditions:

1. An application is filed within forty-five (45) days of the billing date or having received notification of a high consumption by the District
2. The leak has been repaired.
3. A copy of a plumber or contractor bill for the repair is filed with the application
4. The leak and subsequent repair is verifiable by District personnel
5. Abatements granted in accordance with this policy may only be granted once per lifetime ownership of the property.
6. Abatements granted under any previous Leak Abatement Policy are not eligible under this policy.
7. Abatement applies to those amounts billed for water consumption only. All other fees and charges are due and payable as billed.

SECTION IV CALCULATION

If all of the conditions set forth in Section III are met to the satisfaction of the Board, a portion of the water bill may be abated in accordance with the following calculation:

1. The total amount of gallons billed or to be billed = A

Example: 350,000 gallons (A) billed at \$1,150.00

2. The 3-year average for the same billing cycle = B

Example:	January through June 2017	25,000 gallons
	January through June 2018	28,000 gallons
	January through June 2019	22,000 gallons

Average = 25,000 gallons

3. $A - B = C$. C equals the gallons eligible for partial abatement.

Example:	350,000 gallons
-	<u>25,000</u> gallons
-	325,000 gallons = C
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4 .Production rate times the gallons eligible (C) is the minimum amount to be billed for the excess gallons (D).

Example: $C \times \text{Production Rate} = D$
 $325,000 \text{ gallons} \times \$2.03 = \$659.75$

5 .Credit to be applied equals the gallons billed at the regular rate less the gallons billed at the production rate.

Example:	350,000 gallons original billed as	\$1,150.00
	Less gallons at production rate (D)	<u>- 659.75</u>
	Amount of Credit to be applied	\$ 490.25