

AT&T ADDING ANTENNAS TO NEW TANK



During the design phase of the West Dennis Tank, careful consideration was given to providing as much space as possible for the transfer of existing antenna arrays from the old tank onto the new tank and for possible addition of more antennae in the future. This past November, the Board of Water Commissioners authorized an amendment to the current lease with AT&T to increase their number of arrays from three to four for an additional \$5,400 per year. This is in addition to their expansion of arrays two years ago on the Hokum Rock Tank for the same contract amendment.

The District received \$320,202.89 in total from three cellular carriers on three water tanks in fiscal year 2018. The estimated lease revenues this fiscal year is \$323,265. The money is considered general fund revenues and used to support the annual operating budget.

CURRENT WATER CONSERVATION STATUS IS "NORMAL"

We are pleased to report that with the closing of 2018, not only did we *not* have issues with ground water levels, the levels are trending above normal and will put us in a great position as we go into spring and summer of 2019. Normal yearly rainfall here in Dennis is on the order of 50 inches. In 2018, 69.87 inches was recorded. The last time 69 inches of precipitation fell was in 1996. However, conditions can change quickly as it was three years later in 1999, that precipitation dropped below normal for three straight years which put us in a drought condition. The Cape relies exclusively on rainfall to replenish the aquifer so, it is on all of us to remember that no matter what the current conditions may be, always use water wisely.

IMPORTANT MESSAGES FROM THE STAFF

SEASONAL METER CUSTOMERS: Spring is our busiest time of the year for the re-installation of water meters. Please let us know as soon as possible when you would like your water meter put back in service. Call or email us at 508-398-3351 or to customerservice@denniswater.org.

CHECK PAYMENTS: Our customers are always welcome to mail in or drop off their check payments at our office. However, please be aware these checks are processed in our office as a remote deposit and it may take up to a week for them to clear your bank account.

PLEASE! Use only black or blue ink on your checks. Scanners cannot read red or other light-colored inks. They are rejected by the clearing house as unreadable and may be returned to you. Also, please do not staple or clip your check to the remittance portion. They get stuck in the slicing machine and ruin the checks further delaying processing. Thank You!!



Emergency Communication Made Easy.

The Dennis Water District has partnered with the Town of Dennis in order to provide its residents and business with a rapid emergency notification service called CodeRED®. The system distributes emergency messages via telephone to targeted areas in Dennis or the entire town.

CodeRED® employs an internet mapping capability for geographic targeting of calls, coupled with a high speed telephone calling system capable of delivering customized prerecorded emergency messages directly to homes, businesses, cell phones and answering machines.

By registering, you will be added to the emergency call list. CodeRED® is used by public officials in case of storms, natural disasters, fires, chemical spills, evacuations, lock downs, interruptions of electrical or natural gas supplies, lost persons and many other reasons to notify all or part of the public. Dennis Water District can also send messages regarding water main breaks or other water system problems. Calls can be geographically targeted for localized messaging. Registration is confidential, free and easy. You can find the link for registering on the websites for the Dennis Water District or Dennis Police Department. If you do not have internet access or have questions please call 508-398-3351 or 774-352-1474. There is also a free mobile app that can be downloaded on the *AppStore* or *Google Play*. It allows you to personally select which alerts you wish to receive and choose how large an area you want to receive notifications from wherever you are located.



IMPORTANT

Dennis residents and businesses will need to register if they use unlisted landline numbers, or cell phones, TDD/TTY or VOIP. Those who do not register these numbers may not be contacted by the system in the event of an emergency.

NEW E-BILL SERVICE AVAILABLE

This month, for the first time, customers will be able to review and print their water bill once online. Unibank has provided third-party payment services to the District for several years and together we are rolling out e-presentment. If you choose to register with Unipay, you can set reminders and see your payment history. *Coming Soon!* Unipay will be offering the ability to receive email and/or text messages when you register a username and password and sign up to skip the paper mailings. Internet access to e-bills is becoming the most convenient and reliable method of receiving and paying bills. For less than the cost of a stamp, you can pay by check online. Please visit our website to pay your water bill online and create an account for e-bill. It is easy, free and provides you with 24/7 wherever you are.

